



PERMOHONAN BEKALAN GAS ASLI
NATURAL GAS SUPPLY APPLICATION

UNTUK KEGUNAAN PEJABAT/FOR OFFICE USE ONLY

Branch Code		Price	
Route Code		Alt. Number	
		Deposit	

GAS MALAYSIA ENERGY AND SERVICES SDN BHD (1256748-T)

UNTUK DI ISI OLEH PEMOHON /TO BE COMPLETED BY APPLICANT

BUTIRAN PEMOHON / APPLICANT'S DETAIL

Nama Pemohon/Applicant's Name:

	No. KP/I.C No:		atau /or
	No. Passport/Passport		
Jantina /Sex : ☐ Lelaki /Male ☐ Perempuan /Female :	Company No:		

ALAMAT / ADDRESS

Alamat Surat Menyurat / Mailing Address:

Alamat Premis Bagi Permohonan Gas / Address to be supplied with gas

Poskod Postcode		Bandar Town	
Negeri State			
Telefon (Rumah) Telephone (House)		Telefon (Rumah) Telephone (House)	
Telefon (Pejabat) Telephone (Office)		Telefon (Pejabat) Telephone (Office)	
Faks Telefax		Faks Telefax	
Telefon (Bimbit) (Wajib di isi) Handphone (Compulsory)		Telefon (Bimbit) (Wajib di isi) Handphone (Compulsory)	
		E-mel/E-mail	

PERAKUAN PEMOHON / APPLICANT'S DECLARATION

Dengan ini,

- 1) Saya bersetuju dengan semua syarat bekalan gas GMES yang tertera dimuka surat sebelah.
- 2) Saya mengesahkan maklumat yang saya berikan di atas adalah benar dan GMES berhak mengambil apa-apa tindakan yang sewajarnya jika maklumat yang diberikan adalah didapati palsu.
- 3) Saya bersetuju melantik Kontraktor Gas Kompeten yang telah berdaftar dengan Suruhanjaya Tenaga untuk memeriksa sistem perpaipan gas kediaman setiap tiga (3) tahun atau perpaipan gas komersil setiap dua (2) tahun dan juga untuk kerja-kerja pembaikan paip gas.

I hereby,

- 1) Agree to be bound by all terms and conditions appearing overleaf to this application form.
- 2) Acknowledge that all information given is true and GMES shall have the right to take any action against me if the information given is false.
- 3) Agree to engage a Competent Gas Contractor who is registered with the Energy Commission to inspect the gas piping system once every three (3) years for residential or once every two (2) years for commercial and for any pipe repair works.

Tandatangan Pemohon
Applicant's Signature

Nama Pemohon
Name of Applicant

RM 10.00
Setem Hasil

RM 10.00
Stamp Duty

Terms and condition

The Consumer hereby agrees;

GAS MALAYSIA ENERGY AND SERVICES SDN BHD (GME)

- 1 To take and to pay for the supply of Natural Gas (NG) at the premises mentioned overleaf at the gas price determined by GMES. The gas price is subject to revision from time to time by GMES.
- 2 To pay to GMES a Minimum Monthly Charge as determined by GMES.
- 3 To ensure that the piping system within the premises mentioned overleaf is inspected by a Competent Gas Contractor who is registered with the energy commission once every three (3) years and if any piping repair is required, a Competent Gas Contractor is engaged to carry out those repairs works.
- 4 To bear all Government taxes, service tax, levies and other costs imposed by law in relation to the provision of the supply of NG Service by GMES. In particular, where Service Tax (ST) is applicable to GMES, as the supplier under this Agreement, GMES is entitled to charge the ST payable to the Government on the supply and/or any services supplied to the Consumer.
- 5 To pay the deposit to cover the estimated charges for two (2) months' supply of NG not later than seven (7) days prior to commencement of supply provided that GMES shall from time to time have the right to revise the amount of deposit required depending on the amount of charges for the consumption of NG.
- 6 To ensure that it shall have all valid and required approvals throughout the gas supply period and comply with all safety regulations required by the relevant authorities and in compliance with all requirements stated in the MS830 and MS930.
- 7 At all material times to observe GMES's safety requirements which may be revised from time to time.
- 8 The point at which the title and risk to the NG shall pass to the Consumer is after the outlet of the gas meter.
- 9 To give at least seven (7) working days' notice in writing of the Consumer's desire to have the supply of NG disconnected. If the Consumer vacates the premises without giving such notice, the Consumer shall be responsible for payment of all NG consumed until the supplying of NG is disconnected or until such time as another Consumer applies for a supply of NG and signs a new Agreement. If the Consumer vacates his premises without paying the amount due by way of charges for gas supplied, GMES reserves the right to refuse supplying NG to the Consumer at any other premises until full payment is made. If the Consumer vacates his premises without paying the amount due for gas supplied, within ten (10) working days from the date of the demand in writing from GMES for the payment of the amount due, GMES reserves the right to:
(a) cease supply of NG to the premises or to any other premises occupied by the Consumer, by the appropriate means at GMES' discretion and
(b) recover any expenses incurred under paragraph (a) above from the Consumer.
- 10 To be bound by the Gas Supply Act 1993, the Gas Supply Regulations 1997, Gas Supply (Amendment) Act 2016 and any amendments and reenactment thereof and all other relevant laws of Malaysia
- 11 To use the NG supplied solely for the purposes as declared overleaf so as not to interfere with the efficient supply of gas to any other consumers, GMES reserves the right to disconnect the supply if such interference occurs.
- 12 That GMES has the absolute right to assign this Agreement and its terms, conditions and obligations to any party at its sole discretion.
- 13 To pay the stamp duty in respect of this Agreement.
- 14 This Agreement shall not be amended, modified and/or replaced at any time by either party unless upon mutual Agreement of both parties, save and except for clauses 2, 3, 4, and 6 where in GMES possesses the sole and unilateral right to revise the charges contained there in.
- 15 Time wherever mentioned shall be the essence of this Agreement.
- 16 If any one or more of the provisions or part thereof contained in this Agreement should be or become invalid or unenforceable due to whatsoever reasons this shall not in any way affect or impair the validity or enforceability of the remaining provisions here of.
- 17 To pay a connection fee required by the Distributor for any connection of supply prior to the connection date. The fee is subject to the published rates by the Distributor.
- 18 To pay a reconnection fee required as per the published rate by the Distributor for any reconnection of supply due to non-payment prior to the reconnection date.
- 19 That GMES shall be able to suspend, reduce or terminate supply under this Agreement by giving not less than seven (7) days' notice. Notwithstanding the above GMES shall be able in its absolute discretion to suspend, reduce or terminate supply under this Agreement without notice for any unsafe act or omission by the Consumer, for default in payment of gas charges within the time period stated in the gas bill or invoice rendered by GMES, for reasons of Force Majeure or for any other reasons beyond the control of GMES, including but not limited to emergency maintenance work, directives from the Authorities or for safety reasons. For the avoidance of doubt GMES shall not be liable to Consumer for any losses, costs, expenses, damages or hardships whether directly or indirectly attributable to such suspension, reduction or termination.
- 20 Not to tamper with the Supply System in any way and to be fully responsible and liable for and to hold GMES harmless from and indemnified against all actions, claims, demands, costs, losses, injuries, and damage whatsoever in respect thereof.
- 21 To warrant that the Consumer has the legal capacity to enter into this Agreement and is not a minor
- 22 That this Agreement is made in English and Malay Language. In the event of any conflict, discrepancy and/or inconsistency between the two language, the English Language shall prevail.

Syarat dan terma

Pengguna dengan ini bersetuju:

- 1 Menerima dan membayar untuk bekalan Gas Asli (GA) ke premis yang dinyatakan di halaman sebelah dengan harga jualan yang ditetapkan oleh GMES. Harga jualan gas tertakluk kepada perubahan dari masa ke masa oleh GMES
- 2 Membayar kepada GMES Caj Bulanan Minima seperti yang ditetapkan.
- 3 Memastikan bahawa sistem perpalpan di dalam premis yang dinyatakan di halaman sebelah diperiksa oleh Kontraktor Gas Kompeten yang berdaftar dengan Suruhanjaya Tenaga setiap tiga (3) tahun dan sekiranya kerja-kerja pembaikan diperlukan, Kontraktor Gas Kompeten Gas akan dilantik membuat kerja-kerja pembaikan paip gas tersebut.
- 4 Menanggung semua cukai Kerajaan, cukai perkhidmatan, levi dan kos-kos lain yang dikenakan oleh undang-undang yang berkaitan dengan perkhidmatan pembekalan GA oleh GMES. Khususnya, jika Cukai Perkhidmatan (ST) terpakai kepada GMES sebagai pembekal di bawah Perjanjian ini, GMES berhak untuk mengenakan ST yang perlu dibayar kepada Kerajaan berkaitan dengan pembekalan dan / atau sebarang mengenakan ST yang perlu dibayar kepada Kerajaan berkaitan dengan pembekalan dan / atau sebarang perkhidmatan yang diberikan kepada Pengguna.
- 5 Membayar deposit pada kadar anggaran dua (2) bulan penggunaan GA kepada GMES, tidak lewat dari tujuh (7) hari sebelum pembekalan dimulakan dengan syarat GMES berhak dari semasa ke semasa membuat semakan ke atas jumlah deposit yang diperlukan.
- 6 Memastikan bahawa Pengguna mempunyai kelulusan sah yang diperlukan sepanjang tempoh pembekalan gas dan mematuhi kesemua peraturan keselamatan yang ditetapkan oleh pihak penguatkuasa berkenaan dan mematuhi kesemua kehendak MS830 dan MS930.
- 7 Pada setiap masa mematuhi syarat-syarat keselamatan yang ditetapkan oleh GMES dimana GMES akan sentiasa menyemak dan mengemaskini syarat-syarat tersebut dari semasa ke semasa.
- 8 Titik yang menjadi hak milik dan risiko kepada bekalan GA berpindah kepada pengguna adalah pada bekalan keluar dari meter gas.
- 9 Memberikan notis bertulis sekurang-kurangnya tujuh (7) hari bekerja untuk tujuan bekalan GA ditamatkan. Jika pengguna mengosongkan premis tanpa memberikan apa-apa notis, pengguna akan bertanggungjawab membayar semua GA yang digunakan sehingga pembekalan GA itu ditamatkan atau sehingga pelanggan lain memohon pembekalan GA dan menandatangani perjanjian baru. Jika pengguna didapati meninggalkan premis yang diduduki tanpa membayar bekalan yang telah digunakan, GMES berhak untuk tidak membekalkan GA kepada pengguna tersebut dimana-mana premis yang lain sehingga kesemua jumlah yang tertunggak dijelaskan. Jika pengguna didapati meninggalkan premis yang diduduki tanpa membayar bekalan yang telah digunakan GMES akan memberi notis selama sepuluh (10) hari bekerja untuk mendapatkan kesemua bayaran tunggakan, GMES berhak:
(a) menamatkan bekalan GA dipremis tersebut atau mana-mana premis yang diduduki oleh Pengguna dengan budibicara GMES dan
(b) mendapatkan bayaran semua perbelanjaan di para (a) diatas daripada Pengguna.
- 10 Akan terikat oleh Akta Bekalan Gas 1993, Peraturan-Peraturan Bekalan Gas 1997, Akta Bekalan Gas Pindaan 2016 dan mana-mana pindaan dan penetapan semula dan mana-mana Akta Malaysia yang relevan.
- 11 Menggunakan GA yang dibekalkan itu semata-mata untuk tujuan seperti yang ternyata pada halaman sebelah supaya tidak mengganggu kecekapan bekalan gas kepada pengguna yang lain, jika gangguan seumpama itu berlaku GMES berhak untuk menamatkan pembekalan.
- 12 GMES berhak untuk menyerahkan hak Perjanjian ini bersama syarat-syarat peraturan dan obligasi kepada mana-mana pihak menurut budi bicara GMES.
- 13 Akan membayar duti setem bagi Perjanjian ini.
- 14 Mana-mana pihak tidak dibenarkan meminda, mengubah dan/atau membuat gantian terhadap Perjanjian ini pada bila-bila masa melainkan dengan persetujuan kedua-dua pihak kecuali untuk klausa 2, 3, 4, dan 6 dimana hanya GMES mempunyai hak utama meminda kadar bayaran.
- 15 Tempoh atau masa di mana-mana disebut di dalam Perjanjian ini hendaklah dianggap sebagai intipati kepada Perjanjian ini.
- 16 Jika satu atau lebih peruntukan di dalam Perjanjian ini atau sebahagian daripadanya tidak sah atau menjadi tidak sah atau tidak terpakai atas apa-apa juga alasan, ianya tidak sama sekali mengganggu atau merosakkan kesahihan atau penguatkuasaan peruntukan yang lain.
- 17 Membuat bayaran penyambungan yang dikenakan oleh Pembekal untuk sebarang penyambungan bagi bekalan GA sebelum tarikh penyambungan. Bayaran adalah tertakluk kepada kadar yang ditetapkan oleh Pembekal.
- 18 Membuat bayaran penyambungan semula mengikut kadar yang diterbitkan oleh Pembekal bagi tujuan penyambungan semula pembekalan disebabkan oleh kegagalan menjelaskan tunggakan bagi bekalan GA sebelum tarikh penyambungan semula.
- 19 GMES berhak menggantungkan, mengurangkan atau menamatkan bekalan GA di bawah perjanjian ini dengan memberikan notis tidak kurang dari tujuh (7) hari. Walaubagaimanapun, GMES berhak menggantungkan serta menamatkan bekalan GA di bawah perjanjian ini tanpa notis jika berlaku sebarang perbuatan yang tidak selamat atau yang memudaratkan oleh pengguna, jika tidak membayar bil dalam tempoh masa yang ditetapkan, sebab-sebab "Force Majeure" atau sebarang hal yang di luar kawalan GMES, bekalan atau sebagai mematuhi kehendak undang-undang atau diatas tujuan keselamatan. GMES tidak akan bertanggungjawab ke atas apa-apa kerugian, kerosakan, gangguan atau kesusahan yang diakibatkan oleh penggantungkan, pengurangan atau penamatan itu.
- 20 Tidak merosakkan sistem pembekalan dengan apa-apa juga cara pun dan bertanggungjawab sepenuhnya dan memastikan dan menjaganya supaya tidak menyebabkan bahaya kepada GMES dan akan mengganti rugi semua tuntutan, permintaan, kos, kehilangan, kecederaan dan kerosakan dalam apa-apa bentuk juga akibat perbuatan tersebut.
- 21 Memberi jaminan bahawa Pengguna mempunyai kapasiti undang-undang untuk menandatangani Perjanjian ini dan telah mencapai umur dewasa.
- 22 Bahawa Perjanjian ini dibuat di dalam Bahasa Inggeris dan Bahasa Melayu. Jika terdapat sebarang konflik, perbezaan dan/atau percanggahan antara kedua-dua Bahasa tersebut, versi Bahasa English akan diguna pakai.



GAS
MALAYSIA
RETAIL SERVICES

A Member of Gas Malaysia Berhad

DOMESTIC GAS ACTIVATION

I hereby agree that: -

- 1) I will ensure the following is complied before the gas-in appointment: -
 - a) Kitchen cabinet is ready.
 - b) Air ventilation is available if the connection is inside the cabinet.
 - c) Gas cooker is ready.
 - d) ST (Suruhanjaya Tenaga) - approved connection (rubber hose/copper tubing) from the gas cock (valve on the wall) towards the gas cooker is installed. The connection length must be less than 1.5m.
 - e) For safety purposes, it is advisable to have a Gas Detector. If customers choose to have a gas detector, please ensure that it is ready. The detector must be located correctly: -
 - 12 inches from the ceiling (for Natural Gas).
 - 12 inches from the floor (for LPG).
- 2) I will wait for the technician and allow entry to my unit during the appointment given by Gas Malaysia.
- 3) Cancellation charge of RM25.00 will be applied for appointment that is cancelled, regardless the cause of cancellation.
- 4) Gas activation will be carried out by Gas Malaysia Retail Services Sdn Bhd technician/appointed contractor.
- 5) GMRS demarcation is only up to the meter. If I request the gas contractor to install or modify any appliances inside unit, I will take full responsibility for any damages or mistake done by the contractor.
- 6) For change of name cases, safety inspection appointment must be carried out within one (1) week from registration date. If safety inspection is cancelled at site due to any reason, I will arrange another appointment with Gas Malaysia within 1 week from the first appointment. A cancellation fee of RM25.00 is applied..

Failure to arrange another appointment will result to gas disconnection without notice. Once disconnected, a reconnection fee of RM50.00 will be applied.

Address to be supplied	Unit No	
	Condo/Street Name	
Name		
IC/Passport No		
Signature		

PERSONAL DATA NOTICE



1. Collection and Security of Personal Data

This Notice is issued pursuant to the Personal Data Protection Act 2010. The main purpose of this notice is to make you better understand the reasons and purposes of the collection of personal data by Gas Malaysia Berhad ("the Company" or "we" or "us") as well as the Company's commitment to ensure that your data is securely processed and kept. We believe that our customers have an expectation to understand how their personal data is handled. It is part of our Company's values that all personal data and privacy of our customers are treated with care and respect. The security of your personal data is important to us.

As our valued customer, we would like you to understand that in connection with your commercial dealings with the Company and its group of companies ("the Group"), it is necessary for the Company and/or the Group to collect and process data about yourself and/or your business entity. We therefore hope that you will spend some time to go through this notice.

2. Nature of Personal Data We Process

The personal data that we collect in relation to you may include the following: your name, copies and other details of your identity documents and proof of identification (for instance, NRIC number, passport number, driver's license etc.), proof of address and other contact details (for instance, telephone/facsimile number, email address etc.), information concerning age, occupation and position, and types of goods/service requested (collectively "your personal data").

The above description of personal data is merely a general description of the various types of personal data that we collect from various customers. The nature of personal data differs from customer to customer.

Depending on the nature of business and circumstances, we may only need to collect and process a more limited form of personal data from certain customers. In other situations, there may be a need to collect more personal data depending upon the nature of transaction, business and so forth. We do not believe in collecting excessive personal data and what we collect are the essentials that are required to ensure the efficacy of business and transactions.

You may choose whether or not to provide your personal data to us, including sensitive personal data. Sensitive personal data may include such things as information on physical or mental health or medical condition, political opinions, religious or other similar beliefs, commission or alleged commission of any offence.

3. Source of Personal Data

Generally, the personal data that we collect comes directly from you. For instance, when you contact or register with us (whether online or otherwise) or enter into any other transactions with us.

Apart from information provided by you, the Company and the Group may obtain personal data on you from various [reference checks, background checks or from the various governmental authorities.

4. Importance of Providing Personal Data

We would like you to understand that it is important for you to provide the necessary personal data to us for the purpose of supplying of gas between you and the Company.

The failure to supply your personal data as requested may result in us being unable to continue to provide you with the

PRIVATE & CONFIDENTIAL

services and/or products requested. It is also important that the data you have supplied is kept up-to-date. You should therefore notify us of any changes so that we may update our records.

5. Purpose of Processing Your Personal Data

The personal data you provide will be collected, held on computer and/or in manual files, used, disclosed and otherwise processed by the Company and/or the Group for the following purposes:

- a. To facilitate the delivery of services or products and the marketing and promotion of such services or products whether present or future, to you;
- b. Those purposes specifically provided for in any particular service or product offered by the Company and/or the Group;
- c. Conducting marketing and client profiling activities in connection with any services and related products of the Company, the Group and/or our business partners;
- d. Our internal record keeping, maintenance and updating of any information database(s), customer service related matters and other administrative purposes, including audits, fraud monitoring and prevention;
- e. To communicate with you, including responding to your enquiries;
- f. Meeting or complying with any legal, regulatory or statutory requirements relating to our provision of services and products and to make disclosure under the requirements of any applicable law, legislation, rule, ruling, regulation, direction, court order, by-law, guideline, circular, code (collectively "laws") applicable to us or any member companies of the Group;
- g. Research, benchmarking and statistical analysis; and/or

- h. Other reasons that are required or permitted under the Personal Data Protection Act 2010 or other applicable laws.

Other than the above, we do not collect personal data for any other reasons. Should there be a new purpose for the collection of data, we shall inform you accordingly and obtain your concurrence to the same, where necessary.

6. Confidential and Secure Disclosure of Personal Data

We treat the confidentiality of your personal data very seriously, which is of utmost importance to us. Personal Data provided to the Company by you will be kept confidential. However, in certain circumstances, it would be necessary for us to provide or disclose your personal data for the purposes stated above to the following categories of persons (whether within or outside Malaysia) and where we do so, we would merely disclose data that is necessary for the purpose of such disclosure:

- a. Entities within Gas Malaysia Berhad Company including all related companies, subsidiaries, holding companies and associated companies;
- b. Anybody or person to whom the Company is compelled or required to do so under any laws or in response to any competent or government, state, provincial, local government, statutory or municipal authority, industry regulators, agency or body;
- c. Law enforcement authorities;
- d. Such sub-contractors or third party service or product providers (an example would be auditors, lawyers, company secretaries, service providers, events and training organisers, telecommunications companies, cloud computing or data back up service providers and other advisers);

In addition, where we consider it necessary or appropriate for the purposes of the conduct of business, data storage or processing or customer management, we may transfer your personal data to another member of the Group or third party

service or product providers within or outside the country in which the Company is established, under strict conditions of confidentiality and similar levels of security safeguards.

7. Data Security & Safeguards

We consider it our responsibility to provide our customers with reasonable protection in respect of their personal data protections. We shall endeavour to implement the appropriate administrative and security safeguards and procedures in accordance with the applicable laws and regulations to prevent the unauthorized or unlawful processing of your personal data and the accidental loss or destruction of, or damage to, your personal data.

8. Your Rights of Access and Correction

8.1 You have the right to request access to and correction of information about you held by the Company and you may write to us at the address provided below if you wish to:-

- a. Check whether the Company holds or uses your personal data and request access to and/or a copy of such data that we retain about you
- b. Request that the Company correct any of your personal data that is inaccurate, incomplete or out-of-date;
- c. Request that the Company cease processing your personal data. However, please note that this may result in us not being able to properly perform or discharge our obligations to you; or
- d. Request that the Company specify or explain its policies and procedures in relation to data and types of personal data handled by the Company.

8.2 The contact to whom written requests for access to personal data or correction and/or deletion of personal data or for information regarding policies and procedures and types of personal data handled by the Company is:

Name:

Designation:

Phone Number :

E-mail:

Acknowledgement & Consent

I have fully read and understood this Personal Data Notice and by signing this, I acknowledge receipt of this notice and agree to the contents therein.

Signature:

Name :

NRIC No:

Date:.....