

Pengguna dengan ini bersetuju:

1. Menerima dan membayar untuk bekalan Gas Asli (GA) ke premis yang diriyalkan di halaman sebelah dengan laif yang dilenlukan mengikut Seksyen 13, Akta bekalan Gas 1993, dan mana-mana ubahsuainya selepas itu.
2. Membayar kepada GMB Caj Bulanan Minima seperti yang ditetapkan mengikut Tarif atau GMB.
3. Pengguna dengan ini bersetuju:
Jika sebarang pembekalan berlaku dibawah Cukai Barangan dan Perkhidmatan (GST), GMB berhak mengenakan GST dan pengguna akan membayar sebarang jumlah caj GST.
4. Membayar deposit pada kadar anggaran dua (2) bulan penggunaan GA kepada GMB, tidak lewat dari tujuh (7) hari sebelum bekalan GA dimulakan dengan syaral GMB berhak dari masa ke semasa membuat semakan ke atas jumlah deposit yang diperlukan.
5. Membayar bayaran penyambungan semula sebanyak RM35.00 untuk penyambungan semula oleh sebab pemolongan akibat gagal menjelaskan luggakan bagi bekalan GA. GMB berhak untuk mengaji semula bayaran penyambungan semula dari masa ke semasa.
6. Pada setiap masa mematuhi syarat-syarat keselamatan yang ditetapkan oleh GMB dimana GMB akan sentiasa menyemak dan mengemaskini syarat-syarat tersebut dari masa ke semasa.
7. Bahawa Sistem Pembekalan terdiri dari kemudahan stesen kawalan, paip bawah tanah, injap, peralatan berkaitan serla meter gas sehingga titik mula bekalan keluar dari meter gas akan dikendalikan oleh GMB.
8. Akan menanggung kosnya sendiri tanpa pampasan daripada GMB untuk menebang mana-mana pokok yang menjadi harta milik pengguna yang perlu untuk memberi laluan sistem pembekalan ke premis pengguna dan juga memberi GMB kebenaran untuk menyelenggara sistem pembekalan itu sehingga ke meter gas dari masa ke semasa.
9. GMB berhak memasuki premis pengguna pada bila-bila masa untuk tujuan yang berkaitan dengan Sistem Pembekalan.
10. Bahawa GMB boleh menggunakan mana-mana bahagian Sistem Pembekalan itu untuk membekalkan GA kepada pengguna lain di kawasan itu.
11. Bahawa GMB akan menentukan titik masuk dan kedudukan Sistem Pembekalan atau mana-mana bahagian ke premis saya/kami.
12. Titik yang menjadi hak milik dan risiko kepada bekalan GA berpindah kepada pengguna adalah pada bekalan keluar dari meter gas.
13. Akan bertanggungjawab dan mengganti rugi GMB bagi apa-apa kerosakan atau kerugian terhadap harta milik GMB yang dipasang, dibina atau digunakan dikawasan milik pengguna untuk tujuan Perjanjian ini.
14. Memberikan notis berulis sekurang-kurangnya tiga (3) hari bekerja untuk tujuan bekalan GA ditamatkan. Jika pengguna mengosongkan premis tanpa memberikan apa-apa notis, pengguna akan bertanggungjawab membayar semua GA yang digunakan sehingga pembekalan GA itu ditamatkan atau sehingga pelanggan lain memohon pembekalan GA dan menandatangani perjanjian baru. Jika pengguna didapati meninggalkan premis yang diduduki tanpa membayar bekalan yang telah digunakan atau sekiranya pengguna telah menggunakan atau sebarang GMB membekal, memasang meter gas, paip gas dan peralatan gas, GMB akan memberi notis selama sepuluh (10) hari bekerja untuk mendapatkan kesemua bayaran luggakan, GMB berhak:
(a) menamatkan bekalan dipremis tersebut atau mana-mana premis yang diduduki oleh Pengguna dengan budibicara GMB; dan
(b) mendapatkan bayaran semua perbelanja di para (a) diatas daripada Pengguna.
15. Akan terikat oleh Akta Bekalan Gas 1993, Peraturan-Peraturan Bekalan Gas 1997 dan mana-mana pindaan dan penelapan semula dan mana-mana Akta Malaysia yang relevan.
16. GMB berhak menganggunkan, mengurangkan atau menamatkan bekalan GA di bawah perjanjian ini dengan memberikan notis tidak kurang dari tujuh (7) hari. Walaubagaimanapun, GMB berhak menganggunkan serta menamatkan bekalan GA di bawah perjanjian ini tanpa notis jika berlaku sebarang perbuatan yang tidak selamat atau yang memudaratkan oleh pengguna, jika tidak membayar bil dalam tempoh masa yang ditetapkan, sebab-sebab 'Force Majeure' atau sebarang hal yang di luar kawalan GMB, termasuk mengubah sistem bekalan atau sebagai arahan pihak berkuasa atau diatas lujuan keselamatan. GMB tidak akan bertanggungjawab ke atas apa-apa kerugian, kerosakan, gangguan atau kesusahan yang diakibatkan oleh penganggunan, pengurangan atau penamatan itu.
(a) Bahawa GMB berhak memeriksa dan menguji semua pemasangan sebelum menyambung bekalan.
(b) Memaklumi GMB lenlang apa-apa cadangan untuk membuat sambungan tambahan atau ubahsuai pada pemasangan yang sediaada bagi membolehkan GMB membuat pemeriksaan dan ujian pada sambungan tambahan atau ubahsuai tersebut.
(c) Bahawa pemeriksaan atau ujian yang perlahan keatas pemasangan atau apa-apa sambungan tambahan atau ubahsuai ke atasnya akan dibuat tanpa mengenakan bayaran kepada pengguna. Walaubagaimanapun sekiranya ada keperluan untuk menguji semula bayaran akan dikenakan.
(d) GMB tidak akan bertanggungjawab terhadap sebarang kerugian atau kerosakan yang disebabkan oleh atau akibat sebarang kecacatan pada pemasangan semasa atau selepas ujian tersebut atau apa-apa ujian yang dijalankan oleh GMB untuk keperluan GMB sahaja dan tidak menyiratkan apa-apa waranti bahawa pemasangan itu sesuai untuk lujuan pengguna atau bahawa ujian itu mematuhi Akta Bekalan Gas 1993, peraturan-peraturan 1997 dan mana-mana pindaan dan penelapan mula dan semua perundangan yang relevan.
(e) GMB berhak untuk mengenakan caj sementara bagi gas yang telah dibekalkan mengikut peruntukan Seksyen 79, Peraturan Bekalan Gas 1977.
18. Menggunakan GA yang dibekalkan itu semata-mata untuk lujuan seperti yang ternyata pada halaman sebelah supaya tidak mengganggu kecekapan bekalan gas kepada pengguna yang lain, jika gangguan seumpama itu berlaku GMB berhak untuk menamatkan pembekalan.
19. Tidak merosakkan sistem pembekalan dengan apa-apa juga cara pun dan bertanggungjawab sepenuhnya dan memastikan dan menjaganya supaya tidak menyebabkan bahaya kepada GMB dan akan mengganti rugi semua tuntutan, permintaan, kos, kehilangan, kecederaan dan kerosakan dalam apa-apa bentuk juga akibat perbualan tersebut.
20. GMB berhak untuk menyerah hak Perjanjian ini bersama syarat-syarat peraturan dan obligasi kepada mana-mana pihak menurut budi bicara GMB.
21. Akan membayar duli selem bagi perjanjian ini.
22. Mana-mana pihak tidak dibenarkan meminda, mengubah dan/atau membuat gantian terhadap Perjanjian ini pada bila-bila masa melainkan dengan persetujuan kedua-dua pihak kecuali untuk klausa untuk 2, 3 dan 4 dimana hanya GMB mempunyai hak utama meminda kadar bayaran.
23. Tempoh masa adalah leras dibawah Perjanjian ini.
24. Jika satu atau lebih peruntukan di dalam Perjanjian ini atau sebahagian darinya tak sah atau menjadi tidak sah atau tidak terpakai atas apa-apa juga alasan, ianya tidak sama sekali mengganggu atau merosakkan kesahihan atau penguatkuasaan peruntukan yang lain.

The Consumer hereby agrees:

1. To take and to pay for the supply of Natural Gas (NG) at the premises mentioned overleaf at the prescribed Tariff pursuant to the provisions of Section 13 of the Gas Supply Act 1993 and any amendments thereof.
2. To pay to GMB a Minimum Monthly Charge as determined by the NG tariff or GMB.
3. The Consumer hereby agrees:
That if any supply is taxable supply under Goods & Services Tax (GST), then GMB reserves the right to impose GST and the consumer shall pay any amount of GST charges.
4. To pay the deposit to cover the estimated charges for two (2) months supply of NG not later than seven (7) days prior to commencement of supply provided that GMB shall from time to time have the right to revise the amount of deposit required depending on the amount of charges for the consumption of NG.
5. To pay a reconnection fee of RM35.00 for any reconnection of supply due to non payment and GMB shall from time to time have the right to revise the amount of the reconnection fee.
6. At all material times to observe GMB safety requirements which may be revised from time to time.
7. That the Supply System comprising of the regulating station, underground pipes, fittings, regulators, valves and gas meter up to the outlet of the gas meter shall be operated by GMB.
8. To cut down at the Consumer's expense and without compensation from GMB any tree(s) or remove any obstructions on the Consumer's property necessary to clear the way for the Supply System to the Consumer's premises and also to give permission to GMB to maintain the Supply System from time to time.
9. That GMB shall be able to enter the Consumer's premises at any time for purposes connected with the Supply System including but not restricted to maintenance.
10. That GMB shall be able to use any part of its Supply System to supply NG to other consumers in the area.
11. That GMB shall determine the entry point and position of the Supply System or any part thereof to the Consumer's premises.
12. The point at which the title and risk to the NG shall pass to the Consumer is after the outlet of the gas meter.
13. To be responsible for and to indemnify GMB against any damage to or loss of GMB's property installed, erected or otherwise used on the property for the purposes of this Agreement.
14. To give at least three (3) working days notice in writing of the Consumer's desire to have the supply of NG disconnected. If the Consumer vacates the premises without giving such notice, the Consumer shall be responsible for payment of all NG consumed until the supply of NG is disconnected or until such time as another Consumer applies for a supply of NG and signs a new Agreement. If the Consumer vacates his premises without paying the amount due by way of charges for gas supplied, GMB reserves the right to refuse supplying NG to the Consumer at any other premises until full payment is made. If the Consumer vacates his premises without paying the amount due for gas supplied, or in respect of supply and fixing of gas meter, gas pipeline or gas equipment within ten (10) working days from the date of the demand in writing from GMB for the payment of the amount due, GMB reserves the right to:
(a) cease supply of gas to the premises or to any other premises occupied by the Consumer, by the appropriate means at GMB's discretion; and
(b) recover any expenses incurred under paragraph (a) above from the Consumer.
15. To be bound by the Gas Supply Act 1993, the Gas Supply Regulations 1997 and any amendments and reenactment thereof and all other relevant laws of Malaysia
16. That GMB shall be able to suspend, reduce or terminate supply under this Agreement by giving not less than seven (7) days notice. Notwithstanding the above GMB shall be able in its absolute discretion to suspend, reduce or terminate supply under this Agreement without notice for any unsafe act or omission by the Consumer, for default in payment of gas charges within the time period stated in the gas bill or invoice rendered by GMB, for reasons of Force Majeure or for any other reasons beyond the control of GMB, including but not limited to emergency maintenance work, changes to the Supply System, directives from the Authorities or for safety reasons. For the avoidance of doubt GMB shall not be liable to Consumer for any losses, costs, expenses, damages or hardships whether directly or indirectly attributable to such suspension, reduction or termination.
17. a) That GMB shall have the right to inspect and test all installations before connection of supply.
b) To inform GMB of any proposed extension or alterations to the installations so that GMB may make an inspection and test the extension or alteration if it so desires.
c) That the first inspection and test of an installation or any extension or alteration thereof will be made without charge to the Consumer. However, if the results of any inspection or test are unsatisfactory a further inspection and test will be necessary for which a charge may be made.
d) That GMB does not accept any responsibility for any loss or damage caused by or arising out of any defect in an installation during or after the test and any tests carried out by GMB are for GMB's purposes only and do not imply a warranty that the installation is suitable for the Consumer's purposes or that it fully complies with the Gas Supply Act 1993, the Gas Supply Regulations 1997 and any amendments and reenactments thereof and all other relevant legislation.
e) GMB reserves the right to impose a provisional charge for the gas supplied subject to the provisions under Reg.79 of the Gas Supply Regulations.
18. To use the NG supplied solely for the purposes as declared overleaf so as not to interfere with the efficient supply of gas to any other consumers. GMB reserves the right to disconnect the supply if such interference occurs.
19. Not to tamper with the Supply System in any way and to be fully responsible and liable for and to hold GMB harmless from and indemnified against all actions, claims, demands, costs, losses, injuries, and damage whatsoever in respect thereof. Any inquiries or request with regard to the Supply System shall be directed to GMB.
20. That GMB has the absolute right to assign this Agreement and its terms, conditions and obligations to any party at its sole discretion.
21. To pay the stamp duty in respect of this Agreement.
22. This Agreement shall not be amended, modified and/or replaced at any time by either party unless upon mutual Agreement of both parties, save and except for clauses 2, 3 and 4 wherein GMB possesses the sole and unilateral right to revise the charges contained therein.
23. Time wherever mentioned shall be the essence of this Agreement.
24. If any one or more of the provisions or part thereof contained in this Agreement should be or become invalid or unenforceable due to whatsoever reasons this shall not in anyway affect or impair the validity or enforceability of the remaining provisions hereof.



GAS
MALAYSIA
RETAIL SERVICES

A Member of Gas Malaysia Berhad

DOMESTIC GAS ACTIVATION

I hereby agree that: -

- 1) I will ensure the following is complied before the gas-in appointment: -
 - a) Kitchen cabinet is ready.
 - b) Air ventilation is available if the connection is inside the cabinet.
 - c) Gas cooker is ready.
 - d) ST (Suruhanjaya Tenaga) - approved connection (rubber hose/copper tubing) from the gas cock (valve on the wall) towards the gas cooker is installed. The connection length must be less than 1.5m.
 - e) For safety purposes, it is advisable to have a Gas Detector. If customers choose to have a gas detector, please ensure that it is ready. The detector must be located correctly: -
 - 12 inches from the ceiling (for Natural Gas).
 - 12 inches from the floor (for LPG).
- 2) I will wait for the technician and allow entry to my unit during the appointment given by Gas Malaysia.
- 3) Cancellation charge of RM25.00 will be applied for appointment that is cancelled, regardless the cause of cancellation.
- 4) Gas activation will be carried out by Gas Malaysia Retail Services Sdn Bhd technician/appointed contractor.
- 5) GMRS demarcation is only up to the meter. If I request the gas contractor to install or modify any appliances inside unit, I will take full responsibility for any damages or mistake done by the contractor.
- 6) For change of name cases, safety inspection appointment must be carried out within one (1) week from registration date. If safety inspection is cancelled at site due to any reason, I will arrange another appointment with Gas Malaysia within 1 week from the first appointment. A cancellation fee of RM25.00 is applied.

Failure to arrange another appointment will result to gas disconnection without notice. Once disconnected, a reconnection fee of RM50.00 will be applied.

Address to be supplied	Unit No	
	Condo/Street Name	
Name		
IC/Passport No		
Signature		

PERSONAL DATA NOTICE



1. Collection and Security of Personal Data

This Notice is issued pursuant to the Personal Data Protection Act 2010. The main purpose of this notice is to make you better understand the reasons and purposes of the collection of personal data by Gas Malaysia Berhad ("the Company" or "we" or "us") as well as the Company's commitment to ensure that your data is securely processed and kept. We believe that our customers have an expectation to understand how their personal data is handled. It is part of our Company's values that all personal data and privacy of our customers are treated with care and respect. The security of your personal data is important to us.

As our valued customer, we would like you to understand that in connection with your commercial dealings with the Company and its group of companies ("the Group"), it is necessary for the Company and/or the Group to collect and process data about yourself and/or your business entity. We therefore hope that you will spend some time to go through this notice.

2. Nature of Personal Data We Process

The personal data that we collect in relation to you may include the following: your name, copies and other details of your identity documents and proof of identification (for instance, NRIC number, passport number, driver's license etc.), proof of address and other contact details (for instance, telephone/facsimile number, email address etc.), information concerning age, occupation and position, and types of goods/service requested (collectively "your personal data").

The above description of personal data is merely a general description of the various types of personal data that we collect from various customers. The nature of personal data differs from customer to customer.

Depending on the nature of business and circumstances, we may only need to collect and process a more limited form of personal data from certain customers. In other situations, there may be a need to collect more personal data depending upon the nature of transaction, business and so forth. We do not believe in collecting excessive personal data and what we collect are the essentials that are required to ensure the efficacy of business and transactions.

You may choose whether or not to provide your personal data to us, including sensitive personal data. Sensitive personal data may include such things as information on physical or mental health or medical condition, political opinions, religious or other similar beliefs, commission or alleged commission of any offence.

3. Source of Personal Data

Generally, the personal data that we collect comes directly from you. For instance, when you contact or register with us (whether online or otherwise) or enter into any other transactions with us.

Apart from information provided by you, the Company and the Group may obtain personal data on you from various [reference checks, background checks or from the various governmental authorities.

4. Importance of Providing Personal Data

We would like you to understand that it is important for you to provide the necessary personal data to us for the purpose of supplying of gas between you and the Company.

The failure to supply your personal data as requested may result in us being unable to continue to provide you with the

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services and/or products requested. It is also important that the data you have supplied is kept up-to-date. You should therefore notify us of any changes so that we may update our records.

5. Purpose of Processing Your Personal Data

The personal data you provide will be collected, held on computer and/or in manual files, used, disclosed and otherwise processed by the Company and/or the Group for the following purposes:

- a. To facilitate the delivery of services or products and the marketing and promotion of such services or products whether present or future, to you;
- b. Those purposes specifically provided for in any particular service or product offered by the Company and/or the Group;
- c. Conducting marketing and client profiling activities in connection with any services and related products of the Company, the Group and/or our business partners;
- d. Our internal record keeping, maintenance and updating of any information database(s), customer service related matters and other administrative purposes, including audits, fraud monitoring and prevention;
- e. To communicate with you, including responding to your enquiries;
- f. Meeting or complying with any legal, regulatory or statutory requirements relating to our provision of services and products and to make disclosure under the requirements of any applicable law, legislation, rule, ruling, regulation, direction, court order, by-law, guideline, circular, code (collectively "laws") applicable to us or any member companies of the Group;
- g. Research, benchmarking and statistical analysis; and/or

- h. Other reasons that are required or permitted under the Personal Data Protection Act 2010 or other applicable laws.

Other than the above, we do not collect personal data for any other reasons. Should there be a new purpose for the collection of data, we shall inform you accordingly and obtain your concurrence to the same, where necessary.

6. Confidential and Secure Disclosure of Personal Data

We treat the confidentiality of your personal data very seriously, which is of utmost importance to us. Personal Data provided to the Company by you will be kept confidential. However, in certain circumstances, it would be necessary for us to provide or disclose your personal data for the purposes stated above to the following categories of persons (whether within or outside Malaysia) and where we do so, we would merely disclose data that is necessary for the purpose of such disclosure:

- a. Entities within Gas Malaysia Berhad Company including all related companies, subsidiaries, holding companies and associated companies;
- b. Anybody or person to whom the Company is compelled or required to do so under any laws or in response to any competent or government, state, provincial, local government, statutory or municipal authority, industry regulators, agency or body;
- c. Law enforcement authorities;
- d. Such sub-contractors or third party service or product providers (an example would be auditors, lawyers, company secretaries, service providers, events and training organisers, telecommunications companies, cloud computing or data back up service providers and other advisers);

In addition, where we consider it necessary or appropriate for the purposes of the conduct of business, data storage or processing or customer management, we may transfer your personal data to another member of the Group or third party

service or product providers within or outside the country in which the Company is established, under strict conditions of confidentiality and similar levels of security safeguards.

7. Data Security & Safeguards

We consider it our responsibility to provide our customers with reasonable protection in respect of their personal data protections. We shall endeavour to implement the appropriate administrative and security safeguards and procedures in accordance with the applicable laws and regulations to prevent the unauthorized or unlawful processing of your personal data and the accidental loss or destruction of, or damage to, your personal data.

8. Your Rights of Access and Correction

8.1 You have the right to request access to and correction of information about you held by the Company and you may write to us at the address provided below if you wish to:-

- a. Check whether the Company holds or uses your personal data and request access to and/or a copy of such data that we retain about you
- b. Request that the Company correct any of your personal data that is inaccurate, incomplete or out-of-date;
- c. Request that the Company cease processing your personal data. However, please note that this may result in us not being able to properly perform or discharge our obligations to you; or
- d. Request that the Company specify or explain its policies and procedures in relation to data and types of personal data handled by the Company.

8.2 The contact to whom written requests for access to personal data or correction and/or deletion of personal data or for information regarding policies and procedures and types of personal data handled by the Company is:

Name:

Designation:

Phone Number :

E-mail:

Acknowledgement & Consent

I have fully read and understood this Personal Data Notice and by signing this, I acknowledge receipt of this notice and agree to the contents therein.

Signature:

Name :

NRIC No:

Date:.....